

ScrewFast Foundations Ltd (the 'organisation') aims to provide defect free goods and services to its customers on time and within budget.

The Boundaries we operate within are Head Office at Luton parkway, Merlin Business Park and Sites Nationwide.

The Company have carried out a complete risk review of the context of the Organisation including identifying the external and internal interested parties, based on that review we have created this policy statement.

The organisation operates a Quality Management System is certified to BS EN ISO 9001:2015 including scope:

Design, Manufacture, and Installation of Structural Steelwork including Helical Piles and Infrastructure Assets. Providing Corrosion Protection to Ferrous material Repairs onsite.

The management are committed to: -

- 1. Develop and improve the Quality Management Systems.
- 2. Continually improve the effectiveness of the Quality Management System.
- 3. The enhancement of customer satisfaction.
- 4. The applicable National Highway Sector Schemes

The management has a continuing commitment to: -

- 1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- 2. Communicate throughout the organisation the importance of meeting customer needs and legal requirements.
- 3. Establish the Quality Policy and its objectives.
- 4. Conduct Management Reviews of the effectiveness of the implementation of the Quality Management System.
- 5. Ensure the availability of resources.
- 6. Setting and reviewing measurable quality objectives and ensuring those objectives are met.

The structure of the Quality Management System is defined in the Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

In addition to all English and EU commercial legislation and regulations the organisation complies with all legislation and regulations specifically related to its business activities.

The organisation constantly monitors its quality performance and implements improvements when appropriate.

Top management will formulate quality objectives during management reviews and will ensure the routine monitoring, measurement and achievements of set objectives.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

The Policy is available through various communications and avenues and they will be communicated to external/interested parties as appropriate.

Signed:

Date: 19/03/2021

Mr D Dye

Managing Director Policy Review Date: 01/03/2022

Title: Quality Policy | **Revision No:** 013 | **Date:** 19th March 2021